

# **Volunteer FAQs**

## Q: How many shifts do I have to volunteer?

A: There is no required number of shifts. However, we do hope you consider working multiple shifts.

# Q: How long are the shifts?

A: Shift length is determined by each specific role. In most cases, shifts range from 4-6 hours.

#### Q: Is there an age requirement?

A: The minimum age of a general volunteer is 14 years old. Youth volunteers will be assigned in a capacity that does not require driving of golf carts.

### Q: What does the required \$95 volunteer fee cover?

A: The fee covers the uniform package and meals during the days you are working. In addition, you will have the opportunity to play a volunteer appreciation round of golf (details TBD).

#### Q: How do I know my assignment?

A: Once you've completed your online registration and your payment has been processed, you will receive an email confirmation. Your assignment to a specific volunteer role and shifts will be communicated close to the Championship. We will do our best to assign everyone to their first choice, but please understand this is not always possible.

#### Q: If I am no longer able to volunteer, can I receive a refund?

A: Yes. Please contact Ashley Harrell (<a href="mailto:aharrell@coloradogolf.org">aharrell@coloradogolf.org</a>) to request a refund.

## Q: Can I watch golf when I am not working?

A: Yes, your credential is valid for the entire week and we encourage you to do so. On days that you are working as a volunteer, before or after your shift, you are welcome to watch golf as a fan. On days that you are not working as a volunteer, please do not wear your uniform or visit Volunteer Headquarters.

## Q: Can I be scheduled (shift assignments) at the same time as my spouse, friend, etc.?

A: We will make every effort to accommodate your scheduling requests. Make sure to list your request on your Registration and select similar availability to the person you wish to work with when volunteer registration opens.

# Q: How do I know my schedule?

A: After you select your availability online, your schedule will be posted by the volunteer committee chair at least 20 days prior to the championship. Any changes or issues with your schedule will be made through the committee chair.

## Q: How will I know where to go or what to do?

A: There will be committee specific volunteer orientation on dates to be determined. Orientation is not required for all volunteers, but we do hope you make this a priority.

# Q: When will the uniforms be available for pickup?

A: Uniforms will be available to pick-up during volunteer orientation. If you are not able to attend volunteer orientation, other times will be made available to pick-up the uniforms.

# Q: What do I do if my uniform does not fit?

A: You will have the opportunity to exchange your uniform prior to the championship.