

## **FAQs**

The NLU Summit at CommonGround team is available to answer any questions that you might have, and will do our best to make sure all issues are resolved in a meaningful way. Please do allow 24-48 hours following your inquiry to be contacted. Most questions can be answered by visiting the **FAQ** on the registration page.

**Q:** How will I receive my ticket(s) for the event?

**A:** Your confirmation email receipt will serve as your ticket into both events. Please print and retain a copy to provide at registration. **You will also need to bring a government-issued photo I.D. to confirm your identity and that you are at least 21 years of age.**

**Q:** What if I can't print or forget to bring my confirmation email?

**A:** Our registration staff will have a copy of all registered parties and will be able to look up your registration.

**Q:** Are tickets refundable?

**A:** Tickets for both the Peak Party and Summit tournament are fully refundable up until August 15, 2019. Please email Erin Gregory at [Erin@privatecollectionconsulting.com](mailto:Erin@privatecollectionconsulting.com) if you need to do so. Please see our refund policy for more information.

**Q:** I got put on the waitlist. What now?

**A:** We will notify you by email if and as any spots open up. We will give you as much advance notice as possible.

**Q:** What if I did not receive an email confirmation?

**A:** Please contact us so we can help you with your order.

**Q:** Do I need a separate ticket for my guest?

**A:** Yes, each individual will need a confirmation of payment at registration.

**Q:** What is the difference between a best ball and scotch foursomes?

**A:** In a best ball both players play their individual balls, taking the lowest net score on each hole. In scotch foursomes, both players tee off and then choose one ball to play through the hole, alternating shots until the ball is holed. For example, if player A's tee shot is chosen, player B hits the second shot, player A hits the third shot and so on until the ball is holed.

**Q:** I don't have an official handicap using the GHIN system. Can I get a handicap before the event?

**A:** Possibly. You must start by registering for membership in a recognized golf association. The Colorado Golf Association is one such association ([www.ColoradoGolf.org](http://www.ColoradoGolf.org)). Once you do you will be assigned a GHIN number. You can then post your scores under the GHIN system rules. Once you have enough posted scores you will receive a handicap index that can be used to play in this event and other events where an official handicap is required. There are a minimum number of scores required before a handicap index is issued.

**Q:** What if I don't have a handicap?

**A:** You will play at scratch—a 0 handicap—in the tournament.

**Q:** Can I bring my own alcohol on the course?

**A:** No outside beverages of any kind will be permitted during either event. All beverages must be served and obtained through our vendors.

**Q:** Do you have a dress code?

**A:** We encourage traditional golf attire (collared shirt and golf pants or shorts) and footwear (soft-spiked golf shoes). Soccer cleats, baseball shoes, and metal spikes are not permitted to protect the greens from damage.